

FBO SURVEY RESULTS - Covering Europe, Africa, Asia and the Middle East

COUNTRY	CITY	AIRPORT	FBO	Line Service	Pax Amenities	Pilot Services	Facilities	Overall Average
ASIA PACIFIC, FAR EAST								
China	Beijing	Capital International (ZBAA)	Jet Aviation/Deer Air	6.96	7.12	6.88	7.04	7.00
	Hong Kong	Hong Kong International (VHHH)	Signature Flight Support	8.45	8.25	8.02	8.46	8.29
EUROPE								
Austria	Innsbruck	Innsbruck (LOWI)	Flughafen Innsbruck	6.55	5.61	6.16	5.51	5.96
	Salzburg	Salzburg (LOWS)	Salzburg Airport Services	7.00	6.24	6.39	6.30	6.48
	Vienna	Vienna (LOWW)	Vienna Aircraft Handling	7.56	7.47	7.34	7.36	7.43
Belgium	Brussels	Brussels National (EBBR)	Abelag Aviation	7.34	7.14	7.03	7.04	7.14
Czech Republic	Prague	Prague (LKPR)	Aviation Service	6.83	6.43	6.80	6.60	6.66
Finland	Helsinki	Helsinki Vantaa (EFHK)	Finavia	7.58	6.42	6.82	6.73	6.89
France	Cannes	Cannes-Mandelieu (LFMD)	Cannes Airport Handling	6.48	6.72	6.09	6.81	6.52
	Hyères	Toulon Hyères (LFTH)	Signature Flight Support	6.89	7.00	6.81	7.08	6.95
	Nice	Nice-Cote d'Azur (LFMN)	Aviapartner	6.38	5.84	6.07	6.01	6.08
			Swissport Executive Aviation	7.01	5.75	6.29	5.75	6.20
	Paris	Le Bourget International (LFPB)	Dassault Falcon Service	7.84	7.53	7.34	7.68	7.60
			Euralair Airport Services	7.85	6.77	7.00	6.67	7.07
			Signature Flight Support	7.12	7.43	7.08	7.42	7.26
Universal Aviation			8.08	7.47	7.61	7.55	7.68	
Germany	Berlin	Berlin Schoenefeld (EDDB)	ExecuJet Germany	7.72	7.00	7.16	7.12	7.25
	Dusseldorf	Dusseldorf (EDDL)	Jet Aviation	7.94	7.75	7.92	7.57	7.79
	Frankfurt	Frankfurt Main (EDDF)	Fraport Executive Aviation	7.35	6.52	6.91	6.56	6.84
	Hamburg	Hamburg (EDDH)	Service People	7.73	7.07	7.20	7.11	7.28
	Munich	Munich (EDDM)	Signature Flight Support (formerly MES)	8.13	7.56	7.94	7.76	7.85
Greece	Athens	Athens International (LGAV)	EuroAviation/Universal Weather & Aviation	7.65	6.72	6.81	6.62	6.95
		Signature Flight Support	7.00	6.87	6.80	6.83	6.88	
Hungary	Budapest	Ferihegy International (LHBP)	General Aviation Terminal	6.93	6.55	6.34	6.34	6.54
Iceland	Keflavik	Keflavik (BIKF)	IGS Ground Services	7.86	5.90	6.90	5.86	6.65
			South Air Iceland	8.36	7.48	7.64	7.00	7.62
	Reykjavik	Reykjavik (BIRK)	Flight Services	7.38	6.90	7.31	7.07	7.16
Ireland	Dublin	Dublin (EIDW)	Signature Flight Support	6.61	5.55	6.06	5.67	5.97
	Shannon	Shannon International (EINN)	Signature Flight Support	7.86	6.09	6.80	5.76	6.68
Italy	Florence	Peretola (LIRQ)	Delta Aerotaxi	6.24	5.30	5.60	5.41	5.64
	Milan	Milan Linate (LIML)	Ali Transporti Aerei	5.95	5.95	5.74	5.60	5.81
			Sky Services	5.54	5.12	5.00	5.12	5.19
			Universal Aviation	7.90	7.20	7.52	7.08	7.43
	Milan	Milan Malpensa (LIMC)	G.S. Aviation	5.71	4.68	4.82	4.48	4.93
			Alisud General Aviation	5.65	4.84	5.04	4.40	4.99
	Naples	Naples (LIRN)	Sky Services	6.35	5.08	5.85	4.92	5.56
			Eccelsa General Aviation	6.89	7.67	6.91	7.43	7.22
	Rome	Rome Ciampino (LIRA)	Aeroporti di Roma	5.19	5.37	5.11	5.07	5.19
			Sky Services	7.31	6.03	6.55	6.21	6.53
Universal Aviation			7.58	6.66	6.86	6.54	6.91	
Venice	Venice (LIPZ)	Save General Aviation	6.53	5.32	5.82	5.18	5.71	
Luxembourg	Luxembourg	Luxembourg/Findel Airport (ELLX)	Luxair	5.04	4.69	4.88	4.82	4.86
Netherlands	Amsterdam	Amsterdam Schiphol (EHAM)	KLM Jet Center	7.68	6.93	7.17	6.66	7.11
	Rotterdam	Rotterdam (EHRD)	KLM Jet Center	7.67	7.50	7.48	7.50	7.54
Russia	Moscow	Moscow Domodedovo (UUDD)	Feras	6.16	6.09	5.94	5.39	5.90
		Moscow Sheremetyevo (UUUE)	Rusaero	6.13	5.87	5.60	5.27	5.72
		Moscow Vnukovo (UUWW)	Vipport FBO/Vnukovo	5.76	6.70	5.23	5.81	5.87
	St. Petersburg	Pulkovo (ULLI)	Pulkovo Aircraft Services	6.49	5.72	5.54	5.06	5.71
Scotland	Edinburgh	Edinburgh (EGPH)	Signature Flight Support	6.79	5.32	5.86	5.54	5.88
Spain	Barcelona	Girona-Barcelona (LEBL)	Euraservice	6.62	6.21	6.18	6.47	6.37
	Madrid	Madrid Torrejon (LETO)	Universal Aviation Spain	6.92	5.68	6.48	5.79	6.22
	Palma de Mallorca	Palma de Mallorca (LEPA)	Mallorcair	7.61	6.93	7.25	6.74	7.14
Sweden	Stockholm	Bromma (ESSB)	Grafair Jet Center	7.95	7.93	8.09	8.45	8.11
Switzerland	Basel	Basel Airport (LFSB)	Jet Aviation	7.86	7.07	7.48	7.50	7.47
			Jet Aviation	7.86	7.57	7.38	7.43	7.56
	Geneva	Geneva (LSGG)	Tag Aviation	7.85	8.05	7.73	7.89	7.88
			ExecuJet Switzerland/Aviation Ground Services	8.00	7.98	7.93	8.09	8.00
Zurich	Zurich (LSZH)	Jet Aviation	7.87	7.05	7.40	7.05	7.34	
		Gozen Air Services	7.45	6.89	6.65	6.67	6.91	
United Kingdom	Farnborough	Farnborough (EGLF)	Tag Aviation	8.37	8.49	8.26	8.70	8.46
	London	London Biggin Hill (EGKB)	Jet Aviation	7.36	6.70	6.77	6.53	6.84
			Biggin Hill Executive Aircraft Handling	7.46	7.81	7.81	8.00	7.77
		London Gatwick (EGKK)	Signature Flight Support	6.88	6.25	6.46	6.08	6.41
		London Heathrow (EGLL)	Signature Flight Support	7.34	7.10	6.46	6.72	6.91
		London Luton (EGGW)	Harrods Aviation	7.60	7.76	7.31	7.42	7.52
			Signature Flight Support	7.73	7.17	7.36	6.96	7.31
		London Northolt (EGWU)	Northolt Handling	6.79	6.07	6.07	6.29	6.30
		London Stansted (EGSS)	Harrods Aviation	8.00	7.68	7.51	7.51	7.68
	Universal Aviation		8.35	6.96	7.80	7.18	7.58	
MIDDLE EAST, AFRICA								
Saudi Arabia	Jeddah	King Abdul Aziz International (OEJN)	Jet Aviation	7.33	7.06	6.64	6.75	6.94
	Riyadh	King Khaled International (OERK)	Jet Aviation	7.37	6.35	6.81	6.39	6.72
South Africa	Johannesburg	Lanseria International (FALA)	ExecuJet Aviation Services	7.77	7.69	7.35	7.50	7.58
United Arab Emirates	Abu Dhabi	Abu Dhabi International (OMAA)	Royal Jet	7.19	7.81	7.41	8.03	7.61
	Dubai	Dubai International (OMDB)	Executive Flight Services	6.98	7.76	7.29	8.26	7.57
			Jet Aviation	7.49	7.46	7.50	7.58	7.51

Source: AIN 2009 Europe, Middle East, Asia and Africa FBO Survey. Overall average out of a possible 10. Compiled by Jane Campbell with data provided by Forecast International of Newtown, Conn. Yellow shaded area indicates FBOs with an overall average of 8.0 or higher.